

LIFTING THE LID ON CHALLENGES IN THE WAREHOUSING AND STORAGE SECTOR

We commissioned an independent survey of 250 senior FM professionals to understand how they are navigating the growing complexities of their roles. Warehousing and storage professionals revealed the challenges they face.

43%

said the use of materials handling equipment has caused an accident or near-miss

38%

said their business regularly goes over budget on urgent repair work to remove hazards

57%

said that their workload has increased in the last year




Factors believed to pose the largest risk to health and safety:

1. Time constraints
2. Having to meet changing standards and legislations
3. Fire safety
4. Incorrect installations
5. Faulty or damaged materials handling equipment

TIPS FROM THE EXPERTS

- ✓ Line marking supports the safer navigation of warehouses, e.g. for walkways and hazard marking
- ✓ Dividing the responsibility for site inspections with a rota allows early damage identification, saving time and money in the long run.
- ✓ Using virtual resources for training on legislation, fire and equipment handling increases expertise without adding to FM workloads.

71% would like more professional development. The five biggest areas of focus are:

-  Sustainability practices
-  Product/technical
-  Recruiting the right people
-  Changes to industry legislation
-  Risk reduction

“Workloads will not shrink overnight, however change must happen now to address the challenges. Therefore, FMs must leverage external support to create safer, more efficient facilities.”

Scott Saunders, Watco UK, Technical Services Manager

Only **16%**

carry out most repair and maintenance jobs proactively rather than reactively