

LIFTING THE LID ON PRIORITIES IN FACILITIES MANAGEMENT

We commissioned an independent survey of 250 facilities management professionals to help us determine the biggest priorities in the smooth running of a facility.

1 in 5

FMs believe that an increased focus on workplace experience will be one of the biggest future trends

"Health and safety must always be a priority and should never be compromised by budget or time constraints."

19%

regularly consider the environmental footprint of their facility

FMs believe that over the next 12 months they will be most impacted by:

1. Managing and implementing new technologies (27%)
2. Meeting increased sustainability demands (24%)
3. Increases to material costs (22%)
4. More to do within job spec but the same amount of time to do it in (20%)
5. Impacts of new legislation e.g. The Building Safety Bill (19%)

TIPS FROM THE EXPERTS

- Introduce a maintenance rota to help stay on top of repair jobs and prevent damage from worsening
- Review business processes and identify opportunities to implement sustainable solutions
- Schedule regular team check-ins to identify, discuss and support personal development opportunities

FMs reported that the biggest priorities in their role at the moment are:



Work effectively with different parts of the supply chain



Making their facilities more sustainable



Keeping their employees and visitors safe

"Regular floor maintenance will help keep surfaces in good order and free from slip and trip hazards – allowing facilities managers to focus on other issues that may not be as straightforward, such as building regulations."

**Scott Saunders, Watco UK
Technical Services Manager**

£1M

For some facilities, urgent repairs are costing them over £1million per month